

Greg Cunningham

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GREG @TECH-HACHAPI.COM

PROFESSIONAL PROFILE

- Experienced IT professional with a comprehensive business/technical skill set and expertise in enterprise architecture, system monitoring, systems integration, requirements analysis, workflow design, project management, leadership, software development, customer service, project management, estimating, and vendor relationships.
- Motivated achiever that guides organizations in applying technology to business settings, provides added value, and creates project deliverables in a timely manner.

TECHNICAL COMPETENCIES

10+ years Windows 2000/2003/XP/Vista	10+ years Dell workstations
10+ years Internet Information Server	10+ years Cisco routers/access points
10+ years MS SQL Server/MySQL	10+ years design/ build/occupy datacenters
10+ years MS Exchange	10+ years WAN and telecom equipment
10+ years ASP.NET, VBA, PHP, JavaScript	8+ years Microsoft Virtual Server
10+ years Terminal Services/RDP	8+ years Microsoft Virtual PC
10+ years Microsoft Active Directory	8+ years Citrix Metaframe Server
10+ years Group Policy Objects	8+ years SharePoint Portal Server
10+ years DNS/DHCP/WINS	8+ years Microsoft Office
10+ years Compaq/HP servers	8+ years Microsoft Visio

VOLUNTEER WORK

Habitat for Humanity

Tehachapi CA and Baton Rouge LA

10/2006 - 12/2006

PROFESSIONAL EXPERIENCE

tech-hachapi.com

Tehachapi, CA

3/2007 –

Providing PC and network support to homes and small businesses in the Tehachapi area including; PC repair, networking, purchase planning, email configuration, security configuration, wireless networks, disaster recovery, backups, establishing a web presence, and more.

SharePoint Consultant

PIMCO, Newport Beach, CA

4/2006 - 9/2006

Provided SharePoint application troubleshooting and installation documentation for existing SharePoint 2003 server farm and documented possible site-specific installation and configuration of MOSS 2007.

National Web Services Manager

Allianz Global Investors, Newport Beach, CA

5/2003 - 4/2006

Managed all aspects of corporate public internet sites and corporate internal intranet sites. Managed the web architecture, security, backup/restore, hardware and software. Converted SharePoint 2001 sites to SharePoint 2003. Implemented MS CMS server 2000 for public sites. Redesigned and implemented the SharePoint architecture to a small farm to increase uptime and improve page loads. Implemented the Community Server forums web app for the IT staff. Planned, built, and occupied a new datacenter as part of an office move that resulted in no

downtime to the clients.

Networks Manager

Allianz Global Investors, Newport Beach, CA 6/2001 - 5/2003

Daily management of a LAN for 100+ users, WAN for 200+ users, and all Internet/Intranet sites. Implemented Exchange 2000 and upgraded to Exchange 2003. Using Group Policy developed a lock-down policy for desktops and laptops. Coordinated desktop replacements and upgraded workstations to Windows XP, and implemented XP SP1 Produced all domain, network, telecomm and connectivity documentation. Planned, built, and occupied a new datacenter as part of an office move that resulted in no downtime to the clients. Managed a corporate helpdesk handling telephone, email, and in-person requests from executives and staff.

MS Access Programmer

Allianz Global Investors, Newport Beach, CA 5/1999 - 6/2001

Provided support for vendor conversion from a proprietary HR system to MS Access. Supported and enhanced the HR system once the conversion was complete.

Network Administrator

Cox Communications, San Diego, CA 10/1996 - 5/1999

Daily management of a network providing email, file/print, and internet access to more than 300 clients. Completed a Novell to Windows server and desktop conversion, implemented MS Exchange 4.0, led the token ring to Ethernet conversion, and coordinated two workstation rollouts and two MS Office suite upgrades.

Department Analyst

Cox Communications, San Diego, CA 3/1993 - 10/1996

Developed and reconciled the Installation department's budget of > \$5M. Developed departmental manpower planning models for budget purposes. Developed a call assignment/dispatch system. Worked with the HR department developing pay increase matrices and automated data entry systems.

CERTIFICATIONS

Microsoft Certified System Engineer (MCSE)

EDUCATION

Cuyamaca College, El Cajon, CA

- Associate Degree
- Associate of Arts

Cuyamaca College, El Cajon, CA

- Associate Degree
- Business Systems Administration

KEYWORDS

Microsoft-certified, Windows 2000 server, Windows 2003 server, Windows XP, Windows Vista, Microsoft Office, Microsoft SharePoint , IIS, Microsoft Exchange, SQL Server, e-mail server administration, network administration, e-mail administration, tech support, network monitoring, troubleshooter, design engineer, network engineer, enterprise architect, project management, help desk management, team building, teams, programming, problem solving, network architecture, purchase planning, desktop rollouts, backup, restore, disaster recovery, wireless networks, Blackberry, network security, DNS, DHCP, domain name registration, website design, internet architecture, remote access, Visual Basic, HTML, server virtualization, ASP, ASP.NET, VBA, PHP, MySQL, JavaScript, FrontPage